

1629 Moddervis Avenue,  
1321 Marloth Park



www.bosveldvilla.com  
info@bosveldvilla.com  
+27 74 551 286

Marloth Park, November 2024

## **Terms and Conditions**

Rates are per night and are subject to change without prior notice unless already paid.

### **Payment Terms**

A 100% deposit is due upon confirmation.

If a guest opts to pay the deposit via EFT, this should be done within 12 hours of booking. If payment is not made within this time frame, we reserve the right to cancel the booking.

Should arrival be within 30 days of booking, payment in full is required at the time of booking.

### **Cancellation Policy**

This is strict and includes Covid-related cancellations/postponements unless we are able to fill the booking.

- I. If cancelling 14 days before arrival, 100% of the total will be forfeited.
- II. If cancelling 21 days before arrival, 50% of the total will be forfeited.
- III. If cancelling 30 days before arrival, 25% of the total will be forfeited.

In case of an exclusive booking of the Villa, the cancellation policy is as follows:

- I. If cancelling 30 days before arrival, 100% of the total will be forfeited.
- II. If cancelling 60 days before arrival, 50% of the total will be forfeited.
- III. If cancelling 90 days before arrival, 25% of the total will be forfeited.

### **Check-in & out Times**

Check-in Time: 2pm - 7pm

Check-out Time: 11am

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### **Outside visitors**

Bosveld Villa is a private property. We have a strict security policy and for security reasons we do not accept any outside visitors. ONLY booked and registered guests are permitted entry. Exceptions can only be made by pre-arrangement with the management.

### **Access and Speed limit**

Bosveld Villa is not responsible for access controls, speed limits and further rules in Marloth Park.

### **Cleaning/Serviceing**

Our units are serviced daily. Should you not wish to be disturbed, please inform the Duty Manager the day before until 8pm.

### **Children**

Children can be accommodated by full responsibility of the parents. Regular rates apply and no extra equipment is provided.

### **Unfenced pools and raised decks**

Our Villa has an unfenced pool and a raised deck. Guests and children use both strictly at their own risk. Children under the age of 14 must be supervised by at least one capable adult at all times.

### **Pets**

We regret no pets allowed.

### **Loadshedding**

Power shortages and loadshedding can occur at any times as per government schedule. Bosveld Villa is not responsible for the outages or any damage or loss occurring from it. No hair dryers

### **Smoking**

Absolutely NO SMOKING inside.

### **Fires**

We live in a bush environment that becomes like a tinder box in the dry season. Please take care with fires, barbecues, and cigarettes at all times. Cigarette butts must be appropriately disposed of, and fires must never be left unattended. No collecting of firewood. No fires allowed, other than in braai facilities. Each unit has fire extinguishers and a hose.

### **Drones**

The use of drones is unfortunately not permitted in the interests of the privacy of other guests and neighbours.

### **Parties**

Our guests come here to experience the peace of the bush so please do not play loud music or disturb the peace in any way.

### **Hunting and shooting**

Hunting and shooting are strictly forbidden as is the removal of any natural materials (e.g. plant life, rocks, bones, etc).

### **Damages**

Please report missing items or breakages to the Duty Manager. A full inventory is done prior to check in and post check out and missing or broken items will be invoiced.

### **Walking during the day**

Please walk on designated roads and trails only.

No walking after sunset other than on the lit paths between units. While this is not a Big Five reserve, it is the bush!

### **General**

No feeding, approaching, or catching animals.

YOU ARE IN A WILDLIFE AREA AND ANIMALS MUST BE RESPECTED. DO NOT APPROACH – always stay calm, keeping your movements slow and quiet. Should an animal not show any sign of moving on, change direction, giving it a wide berth.

Strictly no littering

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Litter is damaging and even life threatening to animals. Please do not litter and collect any litter you may encounter while walking or cycling and dispose of appropriately in the waste bins provided at your unit.

No fireworks

Please respect the privacy of others as you would like yours respected.

Disclaimer - the management and staff and anyone else associated with Bosveld Villa (Pty) Ltd will not be held liable for any loss, damage, injury, or illness incurred or suffered by any guests or any other person whilst on Bosveld Villa premises.

Please be respectful of other guests and the resident animals at all times.

Regards,  
Susanne Krebs and Team  
Bosveld Villa Pty (Ltd)